

# GUARANTEE

## Definitions

The Company means Atlas Glazed Roof Solutions Ltd.

The Dealer means Trade customer.

The End User means the Dealers customer.

In accordance with the Company's Quality Control procedures, all goods are checked prior to despatch to ensure that they comply with description in the catalogues and/or other supporting literature.

Goods or materials which prove to be defective or faulty will be replaced free of charge within the periods from the date of delivery as follows, provided the Dealer has paid in full any outstanding balances.

- 10 years for Double Glazed units
- 10 years for PVCu sections
- 10 years for aluminium sections
- 10 years for polycarbonate

The Dealer should notify the Company promptly in writing of any defective materials requiring replacement within 3 days after delivery.

The Company's liability in respect of replacement parts supplied under the guarantee shall not continue beyond the date of expiry of the guarantee of the original part.

Particular care is taken in Packing and Despatch of all materials and goods to ensure their safe arrival. If any damage or shortage should occur in transit the Delivery note must be endorsed accordingly and the Company notified within 3 days.

The Company reserve the right to forward replacement parts to make good and shall not be liable for payment for any items purchased by Dealer elsewhere without the Company's consent.

In every case liability shall be limited to the cost of replacement parts and shall not extend to any other expenditure incurred or consequential loss.

The Company reserve the right to request the return of goods or material claimed to be defective or faulty. In the event of them not being defective through normal wear and tear, then the Dealer will be responsible for all costs incurred.

Damage due to accident or misuse or premature deterioration resulting from Dealer or End Users failure to reasonably maintain the materials is not covered by these warranties.

This sets out the full liability of the Company and the Company shall not be liable for any additional labour costs or claims for the consequential loss of any nature whatsoever. No guarantee (expressed or implied) is given as to the fitness of the goods for any purpose other than that specified in the sales manual and supporting literature.